



[connect.wm.edu](https://connect.wm.edu)

More info at [wm.edu/it/eduroam](https://wm.edu/it/eduroam)

**W&M** INFORMATION  
TECHNOLOGY

Step 1: Connect to the **WM-Welcome** network or use cellular data

Step 2: Go to **connect.wm.edu** in a browser

Step 3: Select **Begin eduroam setup** and follow the device-specific instructions

### Apple iOS 12

1. Press **Install Configuration Profile**
2. Select **Allow**
3. Open **Settings**
4. Scroll down to **General**
5. Select **Profile**
6. Click **Install**
7. If asked, enter your **passcode**
8. Select **Install** (top right)
9. Select **Install** button
10. Press **Done**
11. Go to **Settings**
12. Click **Wi-Fi**
13. Select **eduroam**

### Apple iOS 11 and earlier

1. Press **Install Configuration Profile**
2. Enter your **W&M Username** and **Password**
3. Click **Login**
4. Click **Allow**
5. Click **Install**
6. If asked, enter your **passcode**
7. Select **Install** (top right)
8. Select **Install** button
9. Press **Done**
10. Open **Settings**
11. Click **<General**
12. Click **<Settings**
13. Click **Wi-Fi**
14. Select **eduroam**

### Android Use Chrome

1. Choose **Download Configuration App**
  2. Install **SecureW2 JoinNow**
  3. Once downloaded, app will open automatically. But if not open, go to **connect.wm.edu** and choose **Install Network Configuration**
  4. Click **Next**
  5. Enter your **W&M Username** and **Password**
  6. Click **Done**
- Don't delete the SecureW2 app!**

### Macs

1. Press **Download Configuration Assistant**
2. Locate **W&M\_Eduroam\_Connect**
3. Double click on the **app icon**
4. Click **Open**
5. Click **Next**
6. Enter your **W&M Username** and **Password**
7. Click **Login**
8. On the SecureW2 window, enter your **computer password**
9. Enter your **computer password** again
10. Click **Always Allow**
11. Click **Done**

### Windows

1. Press **Download Configuration Assistant**
2. Locate **WiFi\_College\_of\_William\_and\_Mary\_Wrap** application in the **Downloads** folder
3. Double click on the **program**.
4. Click **Next**
5. Enter your **W&M Username** and **Password**
6. Click **Login**
7. When SecureW2 app moves to **Joined**, click **Done**

Find installation instructions with screenshots at [wm.edu/it/eduroam](https://wm.edu/it/eduroam)

For Game consoles, Chromebooks, Wireless Printers, Virtual Assistants, etc.

1. Go to **connect.wm.edu/devices**
2. Follow the prompts to complete the authentication process
3. Connect using the **WM-Welcome** Network

**Technology Support Center**

support@wm.edu  
757-221-HELP (4357)  
M-F 8:00am-5:00pm